



PRIVACY NOTICE

Pursuant to the provisions set forth in the Federal Law on the Protection of Personal Data held by Private Individuals (*Ley Federal de Protección de Datos Personales en Posesión de los Particulares* (the "Law"), its correlative Regulations and the Privacy Notice Guidelines published in the Official Gazette of the Federation, this privacy notice of **Envista Forensics, S.A. de C.V.**, its subsidiaries and affiliates, as well as parent company (hereinafter "**ENVISTA**" "**Us**" or "**We**") has as its purpose to inform customers, clients, employees, collaborators, suppliers, visitors, and in general from any individual or legal entity with which any type of relationship is established where personal data is collected (the "**Holder**" or "**You**") of the purpose for which it is collected, protected and processed the personal data concerning the Holder, identified or identifiable (the "**Personal Data**").

By virtue of the foregoing, and in accordance with article 16 of the Law and any other applicable articles, the Holders are hereby informed of the following:

I.) **Responsible for the Processing of Personal Data.**

ENVISTA, with registered office at Luis G. Urbina N° 4, Interior 302, Colonia Polanco IV Section, Mayoralty Miguel Hidalgo, C.P. 11550, Mexico City, Mexico, is the entity responsible for the collection and processing of your Personal Data of the Holders.

II.) **Purposes for which we collect and use your Personal Data.:**

ENVISTA may collect and process your Personal Data, including, without limitation, Sensitive Personal Data which will be used to carry out any or all the following primary purposes, meaning those that give or will give and are necessary for the legal relationship between Envista and the Holder. The primary purposes are the following:

- a) Quotation and analysis in research proposals of origin and root cause of claims.
- b) Assess, select risks, and quotation of the fees for forensic investigation services.
- c) Attention to queries.
- d) Attention and follow-up of claims, including making use of Geolocation Information to help locate the accident site, claims adjustment processes and subrogation.
- e) Provide the services required in forensic investigation contracts.
- f) Comply with and execute the obligations contracted with customers, suppliers, and authorities.
- g) Collection and return of advance payments.
- h) Raise notices and/or reports of claims, record, copy and make reproductions of the means that have been used to report the occurrence of an accident and provide the necessary attention.
- i) Preparation and presentation of reports, files and statistics required by clients, financial, fiscal, and judicial authorities, in Mexico and abroad.
- j) Follow up and request the information that is necessary for the assessment of a claim.
- k) Invoicing and accounting and tax integration of income and expenses.

- l) Contracting and management of the employment or commercial relationship with our employees, consultants, or contractors.
- m) Attention and appearance in hearings, processes, procedures (including contentious) and trials.
- n) Telemetry, statistics, location information and others provided by the device you use to access our services, including Geolocation Information.
- o) Carry out prevention activities for risk mitigation.
- p) Verification and investigation of risk directly or through the information provided by our clients.
- q) Comply the obligations indicated in the laws that regulate the Sector and the matter.

Similarly, your Personal Data will be used for the following secondary purposes, which do not give rise and are not necessary to maintain the legal relationship between ENVISTA and the Holder:

- a) Conduct surveys, evaluations and research for the services rendered.
- b) Customize, adapt, and improve the serviced rendered.
- c) Keep customers and suppliers informed (including related to changes in our services).
- d) For marketing, advertising or commercial prospecting purposes of services or advice by physical, sound, visual and / or electronic means.
- e) Monitoring of products and services previously purchased or offered.
- f) Offer ENVISTA products and services, different from the products or services contracted.
- g) Sending and dissemination of commercial campaigns of consulting and services.
- h) Purposes of study and statistics.

The processing of Personal Data for some or all the primary or secondary purposes referred to in this section will depend on the type of service contracted and the particular circumstances of each case, as appropriate. Within Envista, access to the Personal Data of the Holder will only be granted to those staff members who require such Personal Data, due to their position, task or function.

III.) Personal Data.

For the fulfillment, administration, and rendering of contracted services, as well as to fulfill various legal obligations arising from the laws governing the sector, ENVISTA may collect some or all the Personal Data mentioned below:

- a) Identification (name, date of birth, country of birth, nationality, unique proof of population registration-CURP, photograph and video of your person, serial number of the digital certificate of the Advanced Electronic Signature-FIEL, federal taxpayer registry-RFC).
- b) Labor (occupation, profession, or line of business).
- c) Contact (address, telephone, email).
- d) From Third parties.



- e) Migration.
- f) Patrimonial or financial.
- g) Health.
- h) Legal.
- i) Geolocation Information.

The Personal Data referred to above that affect the most intimate sphere of the Holder, or whose improper use may cause discrimination or entail a serious risk to the Holder, shall be considered sensitive personal data (the "**Sensitive Personal Data**"). In particular, Sensitive Personal Data are considered those that may reveal aspects such as racial or ethnic origin, present and future health status, genetic information, religious, philosophical and moral beliefs, union membership, political opinions, sexual preference.

For the purposes of this Privacy Notice, Geolocation Information means information that identifies, with reasonable specificity, your location, using longitude, latitude, and altitude coordinates, obtained through GPS, Wi-Fi or location triangulation of cell phones and other similar devices. If you do not agree to share your Geolocation Information, please believe that our services may not be provided correctly.

The request for any or all the Personal Data referred to in this section will depend on different factors, including the type of service hired or to be hired, the report and type of claim, as well as the particular circumstances of each case.

IV.) Obtaining Personal Data.

ENVISTA may obtain Personal Data in different ways and through various means. However, these will always be lawful and will not contravene any legal provision. The means for obtaining Personal Data are:

- a) Personal and Direct. When the Holder delivers their information in person at the ENVISTA address by filling out application forms for the contracting of services, customer identification, notices or claims procedures, among others.
- b) Personal. When the Holder, delivers its information, through any of the channels authorized by ENVISTA, other than directly, by filling out application forms for the contracting of services, customer identification, notices or claims procedures, including email communications, telephone calls to our customer service number or to report the assignment of a claim, or when you visit our website to use our services or request additional information, among others.
- c) Innuendo. When any Third-party sends the information belonging to the Holder through any of the channels authorized by ENVISTA.



V.) Data Transfer.

Your Personal Data, including Sensitive Personal Data, may be transferred, and processed inside and/or outside Mexico for the purposes indicated in this Privacy Notice and to comply with our contractual and / or legal obligations towards You and towards the authorities in Mexico and in other countries.

In terms of the Law, it is noted that regardless of whether the Holder accepts the transfer of their Personal Data, any Third-party recipient assumes the same obligations that correspond to ENVISTA as an entity that transfers Personal Data in its possession, in terms of the previous paragraph.

With the use of this website and its applications, with the filling of any ENVISTA form or contracting with ENVISTA or requesting ENVISTA's assistance, you consent to the transfer of your Personal Data.

The Personal Data may be transferred to:

1. Companies belonging to the same ENVISTA group, for service attention by specialized experts and / or for statistical and corporate purposes.
2. Insurance or Reinsurance Institutions, for the performance of co-insurance and reinsurance operations, related to the services provided by ENVISTA.
3. Authorities, Mexican and / or foreign, including financial, fiscal, and judicial, to comply with the laws and / or international treaties that are applicable, tax obligations, as well as for the fulfillment of notifications or official requirements.
4. Judicial or administrative authorities, Mexican and / or foreign, to comply with the Law, as well as in notifications, requirements, or offices of a judicial or administrative nature.
5. Institutions, organizations or entities of the insurance sector and suppliers, for the purposes of fraud prevention, risk selection, satisfaction surveys, statistics, events, and conventions, as well as purposes related to the association with organizations of a trade union nature.
6. Mexican and / or foreign companies, which are providers of services of all kinds for the fulfillment of the legal or contractual relationship concluded, or to be concluded.
7. With authorities, if, during the recording of video surveillance cameras, any conduct related to the safety of employees, visitors, suppliers, service providers, third parties in ENVISTA facilities arises. The Personal Data obtained through the video surveillance cameras will be kept for an indeterminate period, and may subsequently be deleted, without generating a backup copy.
8. Insurance brokers or intermediaries, for all those activities related to the intermediation of insurance, which includes direct attention by the insurance agent. To give continuity to the services provided, when the insurance agent or intermediary of a particular person, for various reasons, regardless of what it was, cannot continue to provide their services.



9. With Third parties for research, actuarial or marketing purposes, or to publish academic or policy-related materials in terms of the applicable law, for example, through generalization or anonymization, or with your consent.
10. When you have registered with us for a sales initiative, promotion, or event, we may share your registration information with our partners and event presenters.

Personal Data may or may not be transferred for any or all the transfers indicated in this section. This depends on the type of service contracted, as well as the circumstances of each specific case.

VI.) Time that we keep the Personal Data.

All information and Personal Data relating to the Holder, will be kept for as long as necessary for the duration of the relationship with ENVISTA. Once the relationship concludes, all information will be kept for a period of five (5) years, to subsequently proceed to its destruction. If this period is met and if the Personal Data have ceased to be necessary for the purposes provided for in this Privacy Notice, or the services offered by ENVISTA, they will enter a blocking period where they may not be treated for any purpose or by any ENVISTA collaborator.

For Personal Data of prospective customers who have not closed any business with ENVISTA, their information will be kept for five (5) years; exceeded this period, it will be definitively destroyed. The Holders may request, at the time they consider it pertinent, the cancellation and total elimination of their Personal Data before ENVISTA, for which they must follow the procedure detailed below.

VII.) Exercise of the Rights of Access, Rectification. Cancellation and Opposition ("ARCO").

In terms of the Law and its regulatory provisions, the Holder of the Personal Data will have the right, at any time, to: **(i) request access** to the Personal Data that we have collected and to the details of their processing **(ii) rectify** the Personal Data if it is incomplete or inaccurate, **(iii) cancel** in case you consider that they are not required for any of the purposes indicated in this Privacy Notice and in which case they may be subject to a blocking period, and/or; **(iv) oppose** the processing of the Personal Data that you have provided us for specific purposes ("ARCO Rights").

For the above, you must visit ENVISTA's offices located in Mexico City, where they will guide you with the procedure to follow, or send a message to the email address datospersonales@envistaforensics.com, with the request to exercise your ARCO Rights **(the "ARCO Request")**.

The ARCO Request, regardless of whether it is personally delivered at the offices of ENVISTA, or sent by email, must:

- a) Be duly completed and signed by the Holder;
- b) Contain the full name of the Holder, as well as his Personal Data;

- c) Include the address of the Holder or other means to communicate the response to the ARCO Request;
- d) Accompany the ARCO Request with an official identification with photograph that allows to prove the identity of the Holder of the Personal Data (such as *INE*, professional or passport) and when appropriate, the power of attorney of the legal representative representing the Holder;
- e) Type of ARCO Rights you intend to exercise on the understanding that the selection of one is not an impediment to the selection or exercise of another or all of them;
- f) The clear and accurate description of the Personal Data to which it is sought to exercise any of the ARCO Rights;
- g) When it comes to exercising the right of rectification, the Holder must indicate the amendments to be made and must present the documents that prove the corresponding rectification that supports his request; and
- h) Any other information that contributes to the identification of the Personal Data of the ARCO Request.

ENVISTA will have five (5) business days to review the ARCO Request and may, if deemed necessary, request an extension of the information submitted, or request the Holder for additional information to be sent. If this assumption is updated, the Holder will have ten (10) business days to comply with ENVISTA's requirement, if it is not met in the time and form requested, the request will be discarded.

If ENVISTA's request was met or no additional information was required, the ARCO Request will be submitted for ENVISTA's review, to provide the corresponding resolution. ENVISTA will communicate the resolution adopted to the Holder through the means of response indicated, within a maximum period of twenty (20) business days, counted from the date on which the ARCO Request was received. If the ARCO Request is p, ENVISTA will make it effective within fifteen (15) business days following the date on which the response is communicated, in terms of the Law and the corresponding regulatory provisions.

In the case of requests for access to Personal Data, the delivery of them will proceed through the means indicated.

If the Holder requests access to its Personal Data, presuming that ENVISTA is responsible, and it turns out not to be, it will be enough for the Holder to be indicated of such to comply with the obligation derived from the ARCO Request. The delivery of Personal Data resulting from the ARCO Request on access on Personal Data will be free, and the Holder must cover only the sustained shipping costs and, if applicable, the cost of reproduction in copies or other formats that ENVISTA considers convenient.

For the revocation of consent or requests to limit the use and disclosure of your Personal Data with respect to secondary purposes, the Holder may cancel or revoke its consent to the processing of your Personal Data at any time, for which ENVISTA shall have a maximum period of twenty (20) business days, counted from the date ENVISTA receives the ARCO Request.

Pursuant to the provisions set forth in the Law, the revocation of consent shall not be attributed retroactive effects.



VIII.) Limitation and exceptions of your consent for the processing and transferring of Personal Data.

Consent will not be required for the processing of Personal Data when it is for any of the reasons set forth in Article 10 of the Law.

If the Holder does not wish for its Personal Data to be transferred for the purposes indicated in items 8-10 of section (V), the Holder may express its opposition from this moment on, sending an e-mail to datospersonales@envistaforensics.com, specifying the reason(s) for which it does not want its Personal Data to be transferred. If you do not express your opposition at the time this Privacy Notice was made available to the Data Subject, the transfer will be understood as tacitly consented. If you do not express your opposition at the time this Privacy Notice is put in sight of the Holder, it will be understood as tacitly consented to its use.

The foregoing in no way limits the right of the Holder to oppose or revoke their consent for the processing of its Personal Data for any or all the transfers referred to in items 1 through 7 of section (V), for which purpose they shall follow the procedure referred to in item VII.

In accordance with the provisions set forth in article 37 and other provisions of the Law and its Regulations, national or international transfers of data may be carried out, without the consent of the Holder, in the following cases:

- a) When the transfer is made to holding companies, subsidiaries, or affiliates under the common control of the controller or to a parent company; or to any company of the same ENVISTA group that operates under the same internal processes and policies.
- b) When the transfer is necessary by virtue of a contract concluded or to be concluded in the interest of the owner, by ENVISTA and a Third-party.
- c) When the transfer is necessary or legally required for the safeguarding of a public interest or for the prosecution or administration of justice.
- d) When the transfer is necessary for the recognition, exercise, or defense of a right in a judicial process.
- e) When the transfer is necessary for the maintenance or fulfillment of a legal relationship between ENVISTA and the Holder.

In any other cases established by Law.

IX.) Online statistical data collection and cookies.

ENVISTA and the service providers that ENVISTA designates for such purposes, may observe, study, and automatically collect data on the traffic and use of the website www.envistaforensics.mx in order to determine the popular or useful services for the visitors, in order to improve our services, through cookies, web beacons, HTML web storage, and similar technologies. We may collect and store information about your browsing through



this website including computer and connection information, browser type and version, operating system and platform details, and time of access to the service.

This mechanism is only to generate statistical data on browsing activities and patterns and at no time identifies Personal Data of any individual. This information may be collected each time you access the website and will be used for the purposes described in this Privacy Notice.

In this regard, you are informed that these technologies may be disabled, reducing the information that cookies collect from your device by changing your browser settings to notify you when a cookie is being set or updated or to block cookies altogether. Some browsers also allow you to control local stored items through your browser settings. If you choose any of the above options, the operation and your experience in the website may be adversely and negatively affected. To learn how to do this, see the following link: <http://support.microsoft.com/kb/283185/es>

X.) Changes to the Privacy Notice.

ENVISTA reserves the right to modify this Privacy Notice from time to time and at the time it deems appropriate. This Privacy Notice, as well as its changes and / or modifications may be consulted in the offices of ENVISTA in Mexico City, as well as on our website <https://www.envistaforensics.com/es-mx/>. Therefore, we recommend the Holder to periodically visit our website and be attentive to the changes referred to.

XI.) Alternatives to limit the use or disclosure of Personal Data.

As other options and means for you to limit the use and disclosure of your Personal Data, other than the exercise of ARCO rights or the revocation of consent, you can register in the Public Registry to Avoid Advertising (*Registro Público para Evitar Publicidad* ("**REPEP**")) to restrict promotional calls and safeguard your privacy in terms of the Federal Consumer Protection Law (*Ley Federal de Protección al Consumidor*).

Likewise, for more information about current regulations and legal remedies to which you have access as the owner of personal data, you can go to the National Institute of Transparency, Access to Information and Protection of Personal Data (INAI) or on the website <https://home.inai.org.mx/>

XII.) Acceptance and acknowledgement.

The Holder acknowledges having read this Privacy Notice and understands that the processing of its Personal Data is necessary to establish and, if applicable, maintain the contractual relationship with ENVISTA. Therefore, the Holder authorizes the processing, use and transfer in terms of this Privacy Notice, during the period of the contracting of the service of the Holder or the provision of the service to the Holder, and subsequently, in accordance with the applicable laws on the matter, considering that such processing is necessary for the continuity of the activities of ENVISTA.



By accessing or using the website, you indicate that you have read this information, understood this content and agree to our collection, storage, use and disclosure of your Personal Information as described in this Privacy Notice.

By using any printed format of ENVISTA or this website and any of its applications, as well as any other ENVISTA site, you agree to the collection, use, transfer, and storage of your Personal Data as set out in the current Privacy Notice.

Last Revision and Updated on June 24th, 2022.