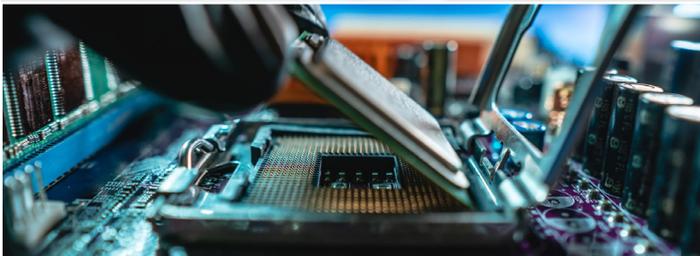# Information Technology

Equipment Loss Consulting & Hardware, Software Failure Analysis

In today's environment, computer hardware and software play an integral role in company operations. Damage or failures to these important systems can be catastrophic in terms of business interruption. Identifying the cause of loss is pertinent for restoring business operations, resolving insurance claims, and expediting litigation.

When a loss or failure occurs, our experts provide a full range of services to not only assess your damaged equipment but also recover your data, determine the cause of the loss, assess business impact, and provide expert witness testimony.

Our experts have experience analyzing failures involving:

- » Cabling
- » Computers
- » Data center equipment
- » Data storage systems
- » Internet of Things (IoT)
- » Laptops
- » Mainframes
- » Monitors
- » Networking equipment
- » Printers
- » Servers
- » Storage systems
- » Uninterruptable Power Supply (UPS) systems

Our Information Technology experts can help evaluate damage for incidents including:

- » Equipment breakdown
- » Shipping and handling damage
- » Data corruption
- » Lighting damage
- » Power surge/sag
- » Fire, water, and other contamination to computer equipment
- » Software corruption
- » Hard drive failures
- » Power outage

Loss or failure can have a big impact on data, and we can assist with:

- » Warranty replacement and salvage
- » Hardware and software cause of loss
- » Estimating data recreation costs
- » Evaluation and testing for equipment ranging from a single Hard Disk Drive (HDD) to full data centers
- » IT cost reviews, including determining repair/ replacement costs for equipment of like kind and quality
- » Post-ransomware event cost reviews
- » Review of data recovery costs
- » Surveillance system data recovery for cases not in litigation